VISITOR’S QUESTIONNAIRES

Thank you for visiting our museums. We are continuously seeking ways to improve our museum services for everyone. Your comments will help us to continue to serve you better in the future.

<table>
<thead>
<tr>
<th>Personal Details</th>
<th>Please tick ( / ) in the appropriate box</th>
</tr>
</thead>
</table>

1. Name : _____________________________________________________
2. Country : _____________________________________________________
3. Telephone No / Mobile : _____________________________________________________
4. Email : _____________________________________________________
5. Age Group
   - 15 - 19
   - 20 - 29
   - 30 - 39
   - 40 - 49
   - 50 and above
6. Gender
   - Male
   - Female
7. Ethnic
   - Malay
   - Chinese
   - Indian
   - Others (please specify) ............................
8. Education Level
   - Primary
   - Lower Secondary
   - Upper Secondary
   - College / University
9. Occupation
   - Management & Professional
   - Self - employed
   - Others (please state) ............................
   - Student
   - House Wife
10. Is this your first visit to this museum
    - Yes
    - No
11. If not, please state the last museum you have visited :-
    Museum : _____________________________________________________
12. You came here with :
    - Alone
    - Friends
    - Family
    - Guided Tours
    - Others (please state) ............................
13. I'm Aware of this museum through

<table>
<thead>
<tr>
<th>Printed Media</th>
<th>Electronic Media</th>
<th>Others (Please specify)</th>
</tr>
</thead>
</table>

14. Gallery / Exhibition

<table>
<thead>
<tr>
<th>Worse</th>
<th>Not Interesting</th>
<th>Average</th>
<th>Interesting</th>
<th>Excellent</th>
</tr>
</thead>
</table>
- i. Exhibition Display
- ii. Labels / Caption / Texts Panel
- iii. Lighting
- iv. Collections / Artifacts
- v. Multimedia

15. Facilities

<table>
<thead>
<tr>
<th>Worse</th>
<th>Not Interesting</th>
<th>Average</th>
<th>Interesting</th>
<th>Excellent</th>
</tr>
</thead>
</table>
- i. Car Park
- ii. Ticket Counter
- iii. Signages
- iv. Cafeteria
- v. Disable People Facilities

16. Service

<table>
<thead>
<tr>
<th>Worse</th>
<th>Not Interesting</th>
<th>Average</th>
<th>Interesting</th>
<th>Excellent</th>
</tr>
</thead>
</table>
- i. Security
- ii. Cleanliness
- iii. User Friendly

17. Are you generally satisfied with your visit here?

- Yes
- No

18. Would you like to be informed about our activities in the future?

- Yes
- No

19. Preferred method of contact

- Telephone
- Email
- SMS

Suggestions / Comments

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