

The Provider-Based Evaluation (ProBE) 2014 Preliminary Report

I. Background of ProBE 2014

The Provider-Based Evaluation (ProBE), continuation of the formerly known Malaysia Government Portals and Websites Assessment (MGPWA), has been concluded for the assessment year of 2014. As mandated by the Government of Malaysia via the Flagship Coordination Committee (FCC) Meeting chaired by the Secretary General of Malaysia, MDeC hereby announces the result of ProBE 2014.

Effective Date and Implementation

The assessment year for ProBE 2014 has commenced on the 1st of July 2014 following the announcement of the criteria and its methodology to all agencies. A total of 1086 Government websites from twenty four Ministries and thirteen states were identified for assessment.

Methodology

In line with the continuous and heightened effort from the Government to enhance delivery of services to the citizens, significant advancements were introduced to the criteria and methodology of assessment for ProBE 2014 exercise. The year 2014 spearheaded the introduction and implementation of self-assessment methodology where all agencies were required to assess their own websites based on the prescribed ProBE criteria. The key features of the methodology are as follows:

- Agencies are required to conduct assessment of their respective websites throughout the year;
- Parents agencies played a vital role in monitoring as well as approving their agencies to be able to conduct the self-assessment;
- During the self-assessment process, each agency is required to record the detailed result into the Self-Assessment System;
- Self-assessment manual tailored to the ProBE 2014 criteria are made available online for the agencies for reference and guidance when undertaking the self-assessment exercise;
- An audit process is established to verify the assessment conducted by agencies in the Self-Assessment System; and
- ProBE 2014 has taken into considerations international studies and benchmarks where criteria were aligned to American Customer Satisfaction Index (ACSI) as well as observation were made on United Nation E-Government Survey.

II. Overview of the ProBE 2014 Outcome

In 2014, a total of 981 from 1086 websites identified for evaluation have completed their self-assessment exercise. It was noted that 293 websites constituting 30% of the participated websites have achieved the 5-star rating.

In addition, the percentage of websites rated 3-star and above has exceeded 95%, recording the best result since its inception nine years ago. In comparison to the previous year, there is an indication of 3% improvement despite the implementation of advanced criteria.

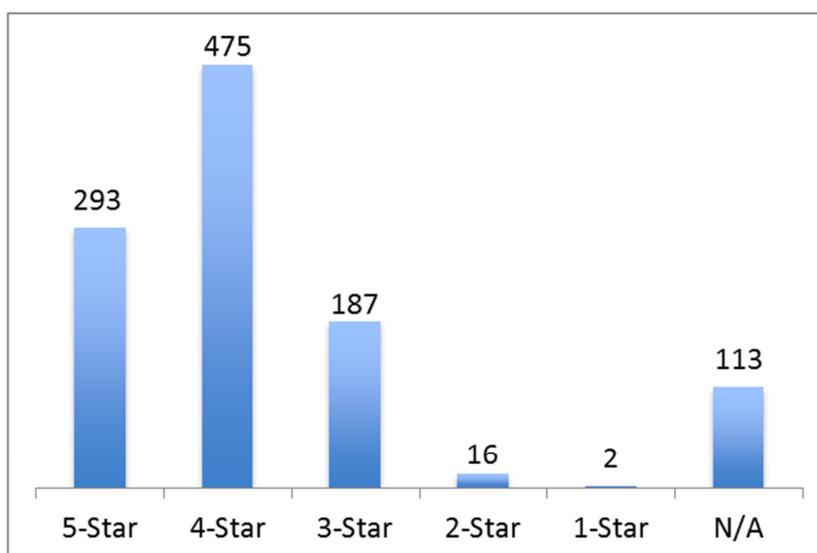
Overall, the result of ProBE 2014 has demonstrated positive progress in all categories, with the exception of two websites rated 1-star compared to none last year.

Although eight websites were inaccessible at the point of assessment and were categorised as Non-Accessible (N/A), the number has reduced tremendously from forty one websites in the 2013 assessment. It was noted, nonetheless that 105 websites did not undertake the self-assessment and therefore were rated N/A in ProBE 2014 exercise. Below is the historical trend from 2005 to 2013.

YEAR	5-star	4-star	3-star	2-star	1-star	TOTAL
2005	0	9	61	440	343	853
2006	0	16	124	434	251	825
2007	3	85	387	412	165	1052
2009	7	173	352	495	51	1078
2010	101	220	328	374	31	1054
2011	285	331	330	138	7	1091
2012	281	354	447	177	8	1267
2013	360	519	300	65	0	1244

Historical Trend of Star Rating of Websites from 2005 - 2013

The 2014 ProBE result and the distribution of websites according to its Star Rating are as follows:



PARENT AGENCIES

The websites identified for ProBE 2014 were categorised under thirty seven parent agencies. The Ministries showcased excellent performance where twenty one from the twenty four Ministries successfully had all their respective websites rated 3-star and above. Ministry of Federal Territories stood out the most, being the only parent agency that achieved 5-star rating for all of its six websites. Meanwhile, nine other Ministries achieved only 4-star and 5-star rated websites.

In reference to the thirteen States, only three State Government websites had all of its respective websites rated 3-star and above. These are the Penang, Negeri Sembilan and Johor State Governments.

Parent	Total Websites	5-star	4-star	3-star	2-star	1-star	N/A
Ministry of Federal Territories	6	100%	0%	0%	0%	0%	0%
Ministry of Women, Family & Community Development	6	83%	17%	0%	0%	0%	0%
Ministry of Communication and Multimedia Malaysia	9	78%	22%	0%	0%	0%	0%
Ministry of Natural Resources and Environment	12	75%	25%	0%	0%	0%	0%

Parent	Total Websites	5-star	4-star	3-star	2-star	1-star	N/A
Ministry of Urban Wellbeing, Housing and Local Government	8	75%	25%	0%	0%	0%	0%
Ministry of Agriculture and Agro-Based Industry	15	73%	20%	7%	0%	0%	0%
Ministry of Rural and Regional Development	11	73%	27%	0%	0%	0%	0%
Ministry of Foreign Affairs	3	67%	33%	0%	0%	0%	0%
Ministry of Defence	10	60%	40%	0%	0%	0%	0%
Ministry of Finance	10	60%	20%	20%	0%	0%	0%
Ministry of Works	7	57%	29%	14%	0%	0%	0%
Ministry of Home Affairs	9	56%	33%	11%	0%	0%	0%
Prime Minister's Department	51	55%	25%	18%	2%	0%	0%
Ministry of Tourism and Culture Malaysia	11	55%	36%	9%	0%	0%	0%
Penang State Government	26	54%	42%	4%	0%	0%	0%
Ministry of Domestic Trade, Cooperative and Consumerism (MDTCC)	6	50%	33%	17%	0%	0%	0%
Ministry of Energy, Green Technology and Water	2	50%	0%	50%	0%	0%	0%
Selangor State Government	40	40%	48%	8%	3%	0%	3%
Ministry of Science, Technology and Innovations	10	40%	50%	10%	0%	0%	0%
Ministry of Transport	13	38%	46%	15%	0%	0%	0%
Sarawak State Government	108	33%	44%	21%	1%	1%	0%
Ministry of Human Resources	13	31%	69%	0%	0%	0%	0%
Kelantan State Government	42	29%	60%	10%	0%	0%	2%
Ministry of Plantation Industries and Commodities	7	29%	71%	0%	0%	0%	0%
Perak State Government	58	24%	47%	26%	3%	0%	0%
Johor State Government	32	22%	50%	28%	0%	0%	0%
Negeri Sembilan State Government	32	22%	50%	28%	0%	0%	0%
Kedah State Government	43	21%	67%	9%	2%	0%	0%
Pahang State Government	43	21%	53%	23%	0%	0%	2%

Parent	Total Websites	5-star	4-star	3-star	2-star	1-star	N/A
Ministry of International Trade and Industry (MITI)	10	20%	70%	10%	0%	0%	0%
Ministry of Education	149	17%	58%	20%	1%	0%	3%
Terengganu State Government	34	12%	44%	41%	3%	0%	0%
Ministry of Youth and Sports	44	11%	73%	16%	0%	0%	0%
Melaka State Government	27	11%	30%	52%	7%	0%	0%
Perlis State Government	12	8%	25%	25%	33%	8%	0%
Ministry of Health	60	0%	67%	32%	2%	0%	0%
Sabah State Government	2	0%	0%	50%	50%	0%	0%

III. Performance by ProBE 2014 Criteria

Pillar	Criteria		Compliance by agencies
Pillar 1: Site Performance	Q1	Loading Time	98%
Pillar 2: Functionality	Q2	Aid, Tools & Help Resources	50%
	Q3	FAQ	93%
	Q4	Feedback Form	89%
	Q5	Feedback Auto-Notification	73%
	Q6	Number of online services	78%
	Q7	Broadcast	96%
	Q8	Electronic Archive	89%
	Q9	Mobile Web/Version	78%
	Q10	W3C	31%
	Q11	Notification of Transaction	72%
	Q12	New Media	89%
Pillar 3: Content	Q13	About Us	98%
	Q14	Audio/Video	84%
	Q15	Contact Details	99%
	Q16	Multi-Language	88%
	Q17	Publications	81%
	Q18	Updating Activities (6 elements of Updating)	84%
Pillar 4: Navigation	Q19	Homepage Length	95%
	Q20	No Broken Link	69%
	Q21	Personalisation	86%
	Q22	Sitemap	94%
	Q23	Link to myGov	93%
Pillar 5: Search	Q24	Search Within Website	93%
	Q25	Searchable Database	79%
Pillar 6 : Online Transparency	Q26	Client's Charter	93%
	Q27	Achievements of Client Charter	52%
	Q28	Statistic of Online Services	52%
	Q29	Feedback Response	25%
	Q30	Online Service Security	36%
Pillar 7 : Look and Feel	Q31	Look and Feel	99%

APPENDIX:

COMPLETE LISTING OF AGENCIES STAR RATING (alphabetical order)

Agency Name	Star Rating
Accountant General Department	5-star
Agriculture Department	5-star
Atomic Energy Licensing Board (AELB)	5-star
Auditor General Office	5-star
Bandar Baharu District Council	5-star
Batu Gajah District Council	5-star
Bau District Council	5-star
Belaga District Office	5-star
Betong Community College	5-star
Betong District Council	5-star
Bintulu Development Authority	5-star
Bintulu Port Authority	5-star
Bintulu Resident Office	5-star
Board of Engineers Malaysia	5-star
Cameron Highlands District Council	5-star
Central Bank of Malaysia (Bank Negara Malaysia)	5-star
Central Seberang Perai District and Land Office, Penang	5-star
Central Terengganu Development Authority (KETENGAH)	5-star
Chief Registrar's Office Federal Court of Malaysia	5-star
City Council of Johor Bahru	5-star
Community Development Department (KEMAS)	5-star
Companies Commission of Malaysia	5-star
Construction Industry Development Board (CIDB)	5-star
Council of the City of Kuching South	5-star
Council of Trust for the People (MARA)	5-star

Agency Name	Star Rating
Dalat District Office	5-star
Daro District Office	5-star
Department of Awqaf, Zakat, and Hajj (JAWHR)	5-star
Department of Broadcasting (Radio Televisyen Malaysia)	5-star
Department of Environment (DOE)	5-star
Department of Fisheries	5-star
Department of Information Malaysia	5-star
Department of Insolvency Malaysia	5-star
Department of Irrigation and Drainage Sarawak	5-star
Department of Irrigation and Drainage, Kedah	5-star
Department of Irrigation and Drainage, Perak	5-star
Department of Irrigation and Drainage, Terengganu	5-star
Department of Islamic Religious Sarawak	5-star
Department of Lands And Mines Penang	5-star
Department of Museums Malaysia	5-star
Department of National Heritage	5-star
Department of Occupational Safety and Health (DOSH)	5-star
Department of Social Welfare Malaysia	5-star
Department of Standard Malaysia	5-star
Department of Statistics, Malaysia	5-star
Department of Survey And Mapping Malaysia	5-star
Department of Syariah Judiciary Malaysia	5-star
Department of Veterans' Affairs	5-star
Department of Veterinary Services	5-star
Department of Veterinary Services Penang	5-star
Department of Wildlife and National Parks	5-star
Department of Women Development	5-star

Agency Name	Star Rating
Department of Youth and Sports, Negeri Sembilan	5-star
District and Land Office of Kuala Langat	5-star
District and Land Office of Kuala Selangor	5-star
District and Land Office of North Wellesly	5-star
District and Land Office of Sabak Bernam	5-star
District Council of Kota Tinggi	5-star
District Council of Marang	5-star
Economic Planning Unit	5-star
Education Service Commission	5-star
Employees Provident Fund	5-star
Farmers' Organization Authority of Malaysia	5-star
Federal Agricultural Marketing Authority (FAMA)	5-star
Federal Territories Director Of Lands And Mines Office	5-star
Federal Territory Islamic Affairs Department (JAWI)	5-star
Federal Territory Sports Council (WIPERS)	5-star
Federal Town and Country Planning Department	5-star
Fire And Rescue Department of Malaysia	5-star
Fisheries Development Authority of Malaysia	5-star
Forest Research Institute Malaysia (FRIM)	5-star
Forestry Department Peninsular Malaysia	5-star
Gerik District and Land Office	5-star
Gua Musang District Council	5-star
Hulu Selangor District Council	5-star
Human Resources Development Fund (HRDF)	5-star
Implementation and Coordination Unit (UPP)	5-star
Inland Revenue Board Of Malaysia (IRBM)	5-star
Institut Penyiaran dan Penerangan Tun Abdul Razak (IPPTAR)	5-star

Agency Name	Star Rating
Institute for Rural Advancement (INFRA)	5-star
Institute of Diplomacy and Foreign Relations (IDFR)	5-star
Intellectual Property Corporation of Malaysia (MyIPO)	5-star
Ipoh City Council	5-star
Islamic Science University of Malaysia (USIM)	5-star
Jabatan Perlindungan Data Peribadi (JPDP)	5-star
Jelebu District Council	5-star
Johor Mufti Department	5-star
Johor Public Services Commission	5-star
Johor State Forestry Department	5-star
Johor State Government	5-star
Johore State Education Department	5-star
Judicial and Legal Training Institute	5-star
Kajang Municipal Council	5-star
Kampar District Council	5-star
Kampong Bharu Development Corporation	5-star
Kedah State Government	5-star
Kelantan Agriculture Department	5-star
Kelantan Islamic Foundation	5-star
Kelantan Islamic Religious Council	5-star
Kelantan State Government	5-star
Kelantan State Service Commission	5-star
Kelantan State Treasury officials	5-star
Kelantan Water Supply Department	5-star
Kemubu Agricultural Development Authority (KADA)	5-star
Klang Municipal Council	5-star
Kok Lanas Community College	5-star

Agency Name	Star Rating
Kuala Krai Land and District Office	5-star
Kuala Langat District Council	5-star
Kuala Lumpur City Hall (DBKL)	5-star
Kuala Lumpur Federal Territory Education Department	5-star
Kuala Muda Land Office	5-star
Kuala Selangor District Council	5-star
Kuala Terengganu City Council	5-star
Kuala Terengganu Community College	5-star
Kuantan Municipal Council	5-star
Kubang Pasu Land Office	5-star
Kuching District Office	5-star
Kuching Water Board	5-star
Kulim Land Office	5-star
Labuan Corporation	5-star
Ledang Community College	5-star
Legal Affairs Division	5-star
Limbang Resident Office	5-star
Lipis District Council	5-star
Local Government Department	5-star
Machang Land and District Office	5-star
Malacca Historic City Council	5-star
Malaysia Department of Islamic Development (JAKIM)	5-star
Malaysia External Trade Development Corporation (MATRADE)	5-star
Malaysia Qualifications Agency (MQA)	5-star
Malaysian Administrative Modernisation and Management Planning Unit (MAMPU)	5-star
Malaysian Agricultural Research and Development Institute (MARDI)	5-star
Malaysian Anti-Corruption Commission	5-star

Agency Name	Star Rating
Malaysian Armed Forces Headquarters	5-star
Malaysian Army	5-star
Malaysian Communications and Multimedia Commission (MCMC)	5-star
Malaysian Handicraft Development Corporation	5-star
Malaysian Legal Aid Department	5-star
Malaysian Meteorological Department	5-star
Malaysian National News Agencies (BERNAMA)	5-star
Malaysian Pineapple Industry Board	5-star
Malaysian Rubber Board	5-star
Malaysian Timber Industry Board	5-star
Manjung Land and District Office	5-star
Manjung Municipal Council	5-star
Manpower Department, Ministry of Human Resources	5-star
Marine Department of Malaysia	5-star
Maritime Institute of Malaysia (MIMA)	5-star
Melaka Polytechnic	5-star
Melaka State Government	5-star
Melaka Syariah Court	5-star
Merlimau Polytechnic	5-star
Minerals and Geoscience Department Malaysia	5-star
Ministry of Agriculture and Agro-Based Industry	5-star
Ministry of Communication and Multimedia Malaysia	5-star
Ministry of Defence	5-star
Ministry of Domestic Trade, Cooperative and Consumerism (MDTCC)	5-star
Ministry of Energy, Green Technology and Water	5-star
Ministry of Federal Territories	5-star
Ministry of Finance	5-star

Agency Name	Star Rating
Ministry of Foreign Affairs	5-star
Ministry of Home Affairs	5-star
Ministry of International Trade and Industry (MITI)	5-star
Ministry of Natural Resources and Environment	5-star
Ministry of Public Utilities of Sarawak	5-star
Ministry of Rural and Regional Development	5-star
Ministry of Science, Technology and Innovations	5-star
Ministry of Tourism and Culture Malaysia	5-star
Ministry of Tourism Sarawak	5-star
Ministry of Transport	5-star
Ministry of Urban Wellbeing, Housing and Local Government	5-star
Ministry of Women, Family & Community Development	5-star
Ministry of Works	5-star
Ministry of Youth and Sports	5-star
Miri City Council	5-star
Muda Agricultural Development Authority (MADA)	5-star
Mukah Sarawak Polytechnic	5-star
Municipal Council of Pasir Gudang	5-star
Municipal Council of Penang Island	5-star
myGovernment Portal	5-star
NAM Institute For The Empowerment Of Women Malaysia	5-star
National Craft Institute	5-star
National Department For Culture And Arts	5-star
National Higher Education Fund Corporation (PTPTN)	5-star
National Housing Department	5-star
National Hydraulic Research Institute of Malaysia (NAHRIM)	5-star
National Institute for Public Administration (INTAN)	5-star

Agency Name	Star Rating
National Institute of Land And Survey (INSTUN)	5-star
National Population and Family Development Board Malaysia (NPFDB)	5-star
National Registration Department	5-star
National Service Training Department	5-star
National Solid Waste Management Department	5-star
National Sports Council	5-star
National Sports Institute	5-star
National Unity and Integration Department	5-star
National University Of Malaysia (UKM)	5-star
National Youth Vocational Institute (IKBN) Wakaf Tapai	5-star
Negeri Sembilan Agriculture Department	5-star
Negeri Sembilan Public Works Department	5-star
Negeri Sembilan State Government	5-star
Nilai Municipal Council	5-star
Nilai Polytechnic	5-star
North East District and Land Office, Penang	5-star
Office Of Federal Secretary Sabah	5-star
Padawan Municipal Council	5-star
Pahang Islamic Religious Affairs Department	5-star
Pahang Public Services Commission	5-star
Pahang Social Welfare Department	5-star
Pahang State Government	5-star
Parliament of Malaysia	5-star
Pasir Puteh District Council	5-star
Pekan District Council	5-star
Penang Agriculture Department	5-star
Penang Development Corporation (PDC)	5-star

Agency Name	Star Rating
Penang South West District and Land Office	5-star
Penang State Finance Department	5-star
Penang State Government	5-star
Penang Syariah Judiciary Department	5-star
Perak Land and Mines Office	5-star
Perak State Government	5-star
Perak Tengah, Seri Iskandar District Council	5-star
Perbadanan Putrajaya	5-star
Petaling Jaya City Council	5-star
Pokok Sena District Office	5-star
Pokok Sena Land Office	5-star
Politeknik Tuanku Sultanah Bahiyah	5-star
Port Dickson Municipal Council	5-star
Port Klang Authority (PKA)	5-star
Prime Minister Department	5-star
Prime Minister's Office	5-star
Prisons Department of Malaysia	5-star
Public Complaints Bureau	5-star
Public Private Partnership Unit (3PU)	5-star
Public Service Commission of Malaysia	5-star
Public Service Commission Sarawak	5-star
Public Service Department of Malaysia	5-star
Public Works Department Malaysia	5-star
Rajang Port Authority	5-star
Royal Malaysian Navy	5-star
Royal Malaysian Police (RMP)	5-star
Rubber Industry Smallholders Development Authority (RISDA)	5-star

Agency Name	Star Rating
Sarawak Agriculture Department	5-star
Sarawak Biodiversity Centre	5-star
Sarawak State Attorney-General's Chambers	5-star
Sarawak State Government	5-star
Sarawak State Legislative Assembly	5-star
Sarawak State Library	5-star
Sarawak State Treasury Department	5-star
Sarawak Tourism Board	5-star
Seberang Perai Municipal Council	5-star
Selama District Council	5-star
Selangau District Office	5-star
Selangor Land and Mines Office	5-star
Selangor State Government	5-star
Selangor State Library	5-star
Selayang Municipal Council	5-star
Sepang Municipal Council	5-star
Seremban Municipal Council	5-star
Serian District Council	5-star
Sewerage Services Department Sarawak	5-star
Shah Alam City Council	5-star
Sibu District Office	5-star
Sibu Municipal Council	5-star
Sibu Water Board	5-star
Sik District Council	5-star
Simunjan District Office	5-star
Social Security Organisation (SOCSO)	5-star
South East Johore Development Authority (KEJORA)	5-star

Agency Name	Star Rating
South Kelantan Development Authority (KESEDAR)	5-star
Southern Seberang Perai District and Land Office, Penang	5-star
Sri Aman District Office	5-star
State Land and Mineral Department	5-star
Subang Jaya Municipal Council	5-star
Taiping Municipal Council	5-star
Tanjong Malim District Council	5-star
Tapah District Council	5-star
Temerloh Municipal Council	5-star
Terengganu State Museum	5-star
The Commissions of The City of Kuching North	5-star
The Registrar of Societies Malaysia	5-star
Tumpat District Council	5-star
Ungku Omar Polytechnic (PUO)	5-star
Universiti Malaysia Pahang (UMP)	5-star
Universiti Malaysia Sabah (UMS)	5-star
Universiti Malaysia Sarawak (UNIMAS)	5-star
Universiti Putra Malaysia (UPM)	5-star
Universiti Sultan Zainal Abidin (UNISZA)	5-star
Universiti Teknikal Malaysia Melaka (UTeM)	5-star
Universiti Teknologi Malaysia (UTM)	5-star
Universiti Teknologi MARA (UiTM)	5-star
Universiti Tun Hussein Onn Malaysia (UTHM)	5-star
Universiti Utara Malaysia (UUM)	5-star
Valuation and Property Services Department	5-star
Academy of Science Malaysia (ASM)	4-star
Alor Gajah Municipal Council	4-star

Agency Name	Star Rating
Alor Setar City Council	4-star
Ampang Jaya Municipal Council	4-star
Arau Community College	4-star
Armed Forces Fund Board	4-star
Asajaya District Office	4-star
Attorney General's Chambers	4-star
Bachok District Council	4-star
Balik Pulau Polytechnic	4-star
Baling District Council	4-star
Baling Hospital	4-star
Baling Land Office	4-star
Bandar Baharu Community College	4-star
Bandar Baharu District Office	4-star
Bandar Darulaman Community College	4-star
Bandar Penawar Community College	4-star
Batu Gajah District And Land Office Perak	4-star
Bau District Office	4-star
Bayan Baru Community College	4-star
Bentong Community College	4-star
Bentong Municipal Council	4-star
Bera District and Land Office	4-star
Bera District Council	4-star
Besut District Council	4-star
Betong District Office	4-star
Betong Resident Office	4-star
Bintulu District Office	4-star
Bintulu Hospital	4-star

Agency Name	Star Rating
Board of Quantity Surveyors Malaysia	4-star
Centre for Instructor and Advanced Skill Training (CIAST)	4-star
Chenderoh Community College	4-star
Chief Minister's Department	4-star
Cooperative College of Malaysia	4-star
Council Of Muslim Religion And Malay Custom Pahang	4-star
Dalat and Mukah District Council	4-star
Darul Ta'zim Family Development Foundation	4-star
Department of Chemistry (DOC)	4-star
Department of Civil Aviation	4-star
Department of Community College Education	4-star
Department of Director General of Lands and Mines (Federal)	4-star
Department of Irrigation and Drainage	4-star
Department of Irrigation and Drainage, Melaka	4-star
Department of Irrigation and Drainage, Penang	4-star
Department of Irrigation and Drainage, Perlis	4-star
Department of Irrigation and Drainage, Selangor	4-star
Department of Marine Park Malaysia	4-star
Department of Orang Asli Development (JAKOA)	4-star
Department of Polytechnic Education	4-star
Department of Skills Development, Ministry of Human Resources	4-star
Department of Special Affairs	4-star
Department of Town and Country Planning Johor State	4-star
Department of Youth and Sports, Federal Territory Kuala Lumpur	4-star
Department of Youth and Sports, Johor	4-star
Department of Youth and Sports, Kedah	4-star
Department of Youth and Sports, Melaka	4-star

Agency Name	Star Rating
Department of Youth and Sports, Pahang	4-star
Department of Youth and Sports, Penang	4-star
Department of Youth and Sports, Perlis	4-star
Department of Youth and Sports, Sabah	4-star
Department of Youth and Sports, Sarawak	4-star
Department of Youth and Sports, Selangor	4-star
Department of Youth and Sports, Terengganu	4-star
Development Authority of Pulau Pinang Region (PERDA)	4-star
District and Land Office of Gombak	4-star
District and Land Office of Hulu Langat	4-star
District and Land Office of Hulu Selangor	4-star
District and Land Office of Klang	4-star
District and Land Office of Kuala Terengganu	4-star
District and Land Office of Petaling	4-star
District and Land Office of Sepang	4-star
District And Land Office Pengkalan Hulu	4-star
District Council Dabong	4-star
District Council of Labis	4-star
District Council of Mersing	4-star
District Council of Pontian	4-star
District Council of Segamat	4-star
District Council of Simpang Renggam	4-star
District Council of Tangkak	4-star
District Offices of Johor	4-star
Dungun Municipal Council	4-star
Federal Land Consolidation and Rehabilitation Authority (FELCRA)	4-star
Federal Land Development Authority (FELDA)	4-star

Agency Name	Star Rating
Federal Territory of Kuala Lumpur And Putrajaya	4-star
Federal Territory of Labuan Health Department	4-star
Federal Territory Syariah Court	4-star
Forest Department Sarawak	4-star
Galeri Sultan Azlan Shah	4-star
Gerik Community College	4-star
Gerik District Council	4-star
Gua Musang Land and District Office	4-star
Halal Industry Development Corporation (HDC)	4-star
Hang Tuah Jaya Municipal Council	4-star
Hulu Langat Community College	4-star
Hulu Selangor Community College	4-star
Hulu Terengganu District Council	4-star
Ibrahim Sultan Polytechnic	4-star
Immigration Department of Malaysia	4-star
Industrial Court Malaysia	4-star
Institut Kemahiran Belia Negara (IKBN) Naka	4-star
Institute for Health Management	4-star
Institute of Islamic Understanding Malaysia (IKIM)	4-star
Institute of Language and Literature Malaysia	4-star
International Islamic University of Malaysia (IIUM)	4-star
Ipoh District and Land Office Perak	4-star
Jabatan Mufti Negeri Perak	4-star
Jasin Community College	4-star
Jasin Municipal Council	4-star
Jelebu Community College	4-star
Jelebu District and Land Office	4-star

Agency Name	Star Rating
Jeli Community College	4-star
Jeli District Council	4-star
Jeli Land and District Office	4-star
Jeli Polytechnik	4-star
Jempol Community College	4-star
Jempol District and Land Office	4-star
Jempol District Council	4-star
Jerai Community College	4-star
Jerantut District Council	4-star
Johor Agriculture Department	4-star
Johor Bahru Tengah Municipal Council	4-star
Johor Land and Mines Department	4-star
Johor State Health Department	4-star
Johor Syariah Judiciary Department	4-star
Judicial Appointment Commission (JAC)	4-star
Kampar District And Land Office	4-star
Kanowit District Office	4-star
Kapit District Council	4-star
Kapit District Office	4-star
Kapit Resident Office	4-star
Kedah Agriculture Department	4-star
Kedah Education Department	4-star
Kedah Land and Mines Office	4-star
Kedah Public Works Department	4-star
Kedah Regional Development Authority (KEDA)	4-star
Kedah State Development Corporation	4-star
Kedah State Health Department	4-star

Agency Name	Star Rating
Kelantan Darul Naim Foundation	4-star
Kelantan Education Department	4-star
Kelantan Land and Mines Department	4-star
Kelantan Public Library Corporation	4-star
Kelantan State Chief Minister Corporation	4-star
Kelantan State Department of Islamic Affair (JAHEAIK)	4-star
Kelantan State Development Office	4-star
Kelantan State Forestry Department	4-star
Kelantan Syariah Judiciary Department	4-star
Kelantan Works Department of State	4-star
Kemaman Community College	4-star
Kemaman District and Land Office	4-star
Kerian District Council	4-star
Ketereh District Council	4-star
Klang Community College	4-star
Kota Bharu Municipal Council	4-star
Kota Bharu Polytechnic	4-star
Kota Setar District Office	4-star
Kota Setar Land Office	4-star
Kuala Kangsar Land and District Office	4-star
Kuala Kangsar Municipal Council	4-star
Kuala Krai District Council	4-star
Kuala Langat Community College	4-star
Kuala Muda District Office	4-star
Kuala Penyu Hospital	4-star
Kuala Pilah District Council	4-star
Kuala Terengganu Polytechnic	4-star

Agency Name	Star Rating
Kuantan Community College	4-star
Kuantan District and Land Office	4-star
Kuantan Port Authority	4-star
Kubang Pasu District Council	4-star
Kubang Pasu District Office	4-star
Kuching Community College	4-star
Kuching Port Authority	4-star
Kuching Resident Office	4-star
Kuching, Sarawak Polytechnic	4-star
Kulai Municipal Council	4-star
Kulim Community College	4-star
Kulim District Office	4-star
Kulim Municipal Council	4-star
Labour Department (Peninsular Malaysia)	4-star
Labour Department (Sabah)	4-star
Labour Department (Sarawak)	4-star
Labuan Agriculture Department	4-star
Labuan Education Department	4-star
Labuan Hospital	4-star
Lahad Datu Community College	4-star
Land and Survey Department Sarawak	4-star
Land Custody and Development Authority (PELITA)	4-star
Langkawi Development Authority (LADA)	4-star
Langkawi District Office	4-star
Langkawi Land Office	4-star
Langkawi Tourism Academy @ Langkawi Community College	4-star
Lawas District Council	4-star

Agency Name	Star Rating
Lembaga Perumahan Dan Hartanah Negeri Selangor	4-star
Lenggong District and Land Office	4-star
Lenggong District Council	4-star
Limbang District Office	4-star
Lipis Community College	4-star
Lipis District and Land Office	4-star
Local Authority Kulim Hi-Tech Industrial Park	4-star
Lundu District Council	4-star
Lundu District Office	4-star
Machang District Council	4-star
Majlis Perbandaran Langkawi Bandaraya Pelancongan	4-star
Malacca Hospital	4-star
Malaysia Civil Defence Department	4-star
Malaysia Co-operative Societies Commission (SKM)	4-star
Malaysia Highway Authority	4-star
Malaysia Pepper Board	4-star
Malaysia Productivity Corporation (MPC)	4-star
Malaysia Youth Development Academy, Port Dickson	4-star
Malaysian Cocoa Board	4-star
Malaysian Dental Council	4-star
Malaysian Examinations Council	4-star
Malaysian Industrial Development Finance (MIDF)	4-star
Malaysian Institute for Research in Youth Development	4-star
Malaysian Institute of Integrity	4-star
Malaysian Institute of Road Safety Research(MIROS)	4-star
Malaysian Investment Development Authority (MIDA)	4-star
Malaysian Maritime Enforcement Agency	4-star

Agency Name	Star Rating
Malaysian Palm Oil Board	4-star
Malaysian Remote Sensing Agency (ARSM)	4-star
Manjong Community College	4-star
Maran District and Land Office	4-star
Maran District Council	4-star
Mas Gading Community College	4-star
Masjid Tanah Community College	4-star
Matu District Office	4-star
Melaka Education Department	4-star
Melaka Public Library	4-star
Melaka State Development Corporation	4-star
Melaka State Finance and Treasury Department	4-star
Melaka State Health Department	4-star
Melaka State Town and Country Planning Department	4-star
Mersing Johor Polytechnic	4-star
Ministry of Education	4-star
Ministry of Health	4-star
Ministry of Housing Sarawak	4-star
Ministry of Human Resources	4-star
Ministry of Industrial Development (MID) Sarawak	4-star
Ministry of Infrastructure Development and Communications	4-star
Ministry of Land Development Sarawak	4-star
Ministry of Modernization of Agriculture	4-star
Ministry of Plantation Industries and Commodities	4-star
Ministry of Rural Development, Sarawak	4-star
Ministry of Welfare, Women and Family Development	4-star
Miri Hospital	4-star

Agency Name	Star Rating
Miri Port Authority	4-star
Muadzam Shah Polytechnic	4-star
Mukah District Office	4-star
Mukah Resident Office	4-star
Municipal Council of Batu Pahat	4-star
Municipal Council of Kemaman	4-star
Municipal Council of Muar	4-star
National Academy of Art,Culture and Heritage	4-star
National Advanced Youth Vocational Institute IKTBN Sepang	4-star
National Anti Drugs Agency (NADA)	4-star
National Archive of Malaysia	4-star
National Botanical Garden Shah Alam	4-star
National Defence University of Malaysia (UPNM)	4-star
National Film Development Corporation Malaysia (FINAS)	4-star
National Hidrography Centre	4-star
National Institute of Occupational Safety and Health (NIOSH)	4-star
National Kenaf and Tobacco Board	4-star
National Landscape Department	4-star
National Library Of Malaysia	4-star
National Pharmaceutical Control Bureau	4-star
National Science Centre	4-star
National Space Agency Of Malaysia (ANGKASA)	4-star
National Visual Art Development Board	4-star
National Youth Skill Training Institute (IKBN) Chembong	4-star
National Youth Skills Institute (IKBN) Kuala Perlis	4-star
National Youth Vocational Institute (IKBN) Bachok	4-star
National Youth Vocational Institute (IKBN) Jitra	4-star

Agency Name	Star Rating
National Youth Vocational Institute (IKBN) Pagoh	4-star
National Youth Vocational Institute (IKBN) Peretak	4-star
National Youth Vocational Institute (IKBN) Sri Iskandar	4-star
National Youth Vocational Institute Bandar Penawar	4-star
National Youth Vocational Institute Bukit Mertajam	4-star
National Youth Vocational Institute Dusun Tua	4-star
National Youth Vocational Institute Kemasik	4-star
National Youth Vocational Institute Kuala Langat	4-star
National Youth Vocational Institute Pekan	4-star
Natural Resources and Environment Board (NREB) Sarawak	4-star
Negeri Sembilan Development Corporation	4-star
Negeri Sembilan Islamic Religious Affairs Department	4-star
Negeri Sembilan Land and Mines Office	4-star
Negeri Sembilan Mufti Department	4-star
Negeri Sembilan Social Welfare Department	4-star
Negeri Sembilan State Library	4-star
Negeri Sembilan Veterinary Services Department	4-star
Nibong Tebal Community College	4-star
Office of the Chief Secretary to the Government	4-star
Padang Terap District Council	4-star
Padang Terap Land Office	4-star
Pahang Agriculture Department	4-star
Pahang Director's Office of Lands and Mines	4-star
Pahang Foundation	4-star
Pahang Mufti Department	4-star
Pahang Public Works Department	4-star
Pahang Skills Development Centre (PSDC)	4-star

Agency Name	Star Rating
Pahang State Development Corporation	4-star
Pahang State Forestry Department	4-star
Pahang State Library	4-star
Pahang Town and Rural Planning Department	4-star
Pasir Gudang Community College	4-star
Pasir Mas District Council	4-star
Pasir Mas Hospital	4-star
Pasir Mas Land and District Office	4-star
Pasir Puteh Land and District Office	4-star
Pasir Salak Community College	4-star
Paya Besar Community College	4-star
Pejabat Daerah dan Tanah Cameron Highlands	4-star
Pejabat Daerah dan Tanah Dungun	4-star
Pejabat Daerah Dan Tanah Hulu Terengganu	4-star
Pejabat Daerah Lawas	4-star
Pejabat Kewangan dan Perbendaharaan Negeri Pahang	4-star
Pejabat Kewangan dan Perbendaharaan Negeri Sembilan	4-star
Pejabat Pentadbiran Bahagian Miri	4-star
Pejabat Pentadbiran Bahagian Sarikei	4-star
Pejabat Setiausaha Kerajaan Negeri Terengganu	4-star
Pejabat Tanah Dan Galian Terengganu	4-star
Pejabat Tanah Sik	4-star
Pekan Community College	4-star
Penang Botanic Gardens	4-star
Penang Port Commission	4-star
Penang Public Library Corporation	4-star
Penang Public Works Department	4-star

Agency Name	Star Rating
Penang Social Welfare Department	4-star
Penang Sports Council	4-star
Penang State Forestry Department	4-star
Penang State Health Department	4-star
Penang State Mufti Department	4-star
Penang State Museum	4-star
Penang State Religious Council	4-star
Pendang District Council	4-star
Pendang District Office	4-star
Pendang Land District	4-star
Pengkalan Hulu District Council	4-star
Perak Agriculture Department	4-star
Perak Darul Ridzuan Town and Country Planning Department	4-star
Perak Education Department	4-star
Perak Office of State Treasury	4-star
Perak Public Works Department	4-star
Perak Social Welfare Department	4-star
Perak State Forestry Department	4-star
Perak State Health Department	4-star
Perak Syariah Judiciary Department	4-star
Perak Veterinary Services Department	4-star
Perbadanan Adat Melayu Dan Warisan Negeri Selangor (PADAT)	4-star
Perbadanan Memajukan Iktisad Negeri Terengganu (PMINT)	4-star
Perbadanan Pengurusan Sisa Pepejal Dan Pembersihan Awam (PPSPPA)	4-star
Perlis Education Department	4-star
Perlis State Government	4-star
Perlis State Health Department	4-star

Agency Name	Star Rating
Perlis Syariah Court	4-star
Pitas Hospital	4-star
Politeknik Banting	4-star
Port Dickson District and Land Office	4-star
Property And Land Management Division	4-star
Public Works Department of Sarawak	4-star
Pulau Pinang Islamic Religious Affairs Department	4-star
Pusat Pungutan Zakat (PPZ)	4-star
Putrajaya Hospital	4-star
Queen Elizabeth II Hospital	4-star
Raja Perempuan Zainab II Hospital	4-star
Raja Permaisuri Bainun Hospital	4-star
Raub District Council	4-star
Registrar of Youth Office	4-star
Rembau District Council	4-star
Road Safety Department	4-star
Road Transport Department Malaysia	4-star
Rompin Community College	4-star
Rompin District Council	4-star
Royal Customs Department of Malaysia (RCDM)	4-star
Royal Malaysian Air Force	4-star
Sabah Education Department	4-star
Sabah State Health Department	4-star
Sabak Bernam Community College	4-star
Sabak Bernam District Council	4-star
Samarahan District Office	4-star
Samarahan Resident Office	4-star

Agency Name	Star Rating
Sandakan Community College	4-star
Sandakan Polytechnic	4-star
Santubong Community College	4-star
Saratok District Office	4-star
Sarawak Federal Secretary Office	4-star
Sarawak Mufti Office	4-star
Sarawak Rivers Board	4-star
Sarawak Stadium Corporation	4-star
Sarawak State Health Department	4-star
Sarawak Timber Industry and Development Corporation	4-star
Science and Technology Research Institution for Defence	4-star
Seberang Jaya Community College	4-star
Seberang Perai Polytechnic	4-star
Segamat 2 Community College	4-star
Segamat Community College	4-star
Segamat Hospital	4-star
Selandar Community College	4-star
Selangor Agriculture Department	4-star
Selangor Islamic Religious Council	4-star
Selangor Mufti Department	4-star
Selangor State Development Corporation (PKNS)	4-star
Selangor State Forestry Department	4-star
Selangor State Health Department	4-star
Selangor Syariah Judiciary Department	4-star
Selangor Town and Country Planning Department	4-star
Selangor Water Management Authority	4-star
Selayang Community College	4-star

Agency Name	Star Rating
Serdang Hospital	4-star
Seremban District and Land Office	4-star
Seri Iskandar Land and District Office	4-star
Seri Manjung Hospital	4-star
Setiu District And Land Office	4-star
Setiu District Council	4-star
Shah Alam Community College	4-star
Sibu Hospital	4-star
Sibu Resident Office	4-star
Sibu Rural District Council	4-star
Skills Fund Development Corporation	4-star
Small Medium Enterprise Development Bank (SME Bank)	4-star
SME Corporation Malaysia (SME Corp. Malaysia)	4-star
Social Institute Of Malaysia	4-star
Song District Office	4-star
Southeast Asia Regional Centre for Counter-Terrorism (SEARCCT)	4-star
Sports Commissioner Office of Malaysia	4-star
Sri Aman Hospital	4-star
Sri Aman Resident Office	4-star
Stadium Corporation of Malaysia	4-star
State Drainage and Irrigation Department Kelantan	4-star
State Economic Development Corporation	4-star
Sultan Azlan Shah Polytechnic	4-star
Sultan Haji Ahmad Shah Hospital	4-star
Sultan Haji Ahmad Shah Polytechnic (POLISAS)	4-star
Sultan Idris Education University (UPSI)	4-star
Sultan Mizan Zainal Abidin Polytechnic	4-star

Agency Name	Star Rating
Sultan Salahuddin Abdul Aziz Shah Polytechnic	4-star
Sultanah Fatimah Specialist Hospital	4-star
Sungai Petani Community College	4-star
Sungai Petani Municipal Council	4-star
Sungai Siput Community College	4-star
Sungai Siput Hospital	4-star
Suruhanjaya Perkhidmatan Awam Negeri Perak Darul Ridzuan	4-star
Tampin Community College	4-star
Tampin District Council	4-star
Tanah Merah District Council	4-star
Tanah Merah Hospital	4-star
Tanah Merah Land and District Office	4-star
Tanjung Piai Community College	4-star
Tapah Land and District Office	4-star
Tawau Community College	4-star
Tekun NASIONAL	4-star
Teluk Intan Hospital	4-star
Teluk Intan Land and District Office	4-star
Teluk Intan Municipal Council	4-star
Temerloh Community College	4-star
Temerloh National Youth Skills Institute	4-star
Tengku Ampuan Rahimah Hospital	4-star
Terengganu Education Department	4-star
Terengganu State Government	4-star
Terengganu State Health Department	4-star
Terengganu State Library	4-star
The Special TaskForce To Facilitate Business (PEMUDAH)	4-star

Agency Name	Star Rating
Tuanku Fauziah Hospital	4-star
Tuanku Syed Sirajuddin Polytechnic	4-star
Universiti Kebangsaan Malaysia Medical Centre	4-star
Universiti Malaya (UM)	4-star
Universiti Malaysia Kelantan (UMK)	4-star
Universiti Malaysia Perlis (UniMAP)	4-star
Universiti Malaysia Terengganu (UMT)	4-star
Universiti Sains Malaysia (USM)	4-star
University Malaya Medical Centre	4-star
Wilayah Persekutuan Mufti Office	4-star
Yan District Council	4-star
Yan District Office	4-star
Yan Land Office	4-star
Yayasan Bina Upaya Darul Ridzuan	4-star
Alor Gajah District and Land Office	3-star
Bachok Land and District Office	3-star
Bagan Datoh Community College	3-star
Bahagian Perkhidmatan Farmasi Kelantan	3-star
Baitulmal Sarawak Funds	3-star
Baling Community College	3-star
Batu Gajah Community College	3-star
Beaufort Community College	3-star
Bentong District and Land Office	3-star
Bera Community College	3-star
Besut District and Land Office	3-star
Biro Tatanegara	3-star
Board of Architects Malaysia	3-star

Agency Name	Star Rating
Bukit Beruang Melaka Community College	3-star
Bukit Mertajam Hospital	3-star
Ceremonial and International Conference Secretariat Division	3-star
Clinical Research Centre	3-star
Department of Agriculture Terengganu's	3-star
Department of Irrigation and Drainage, Johor	3-star
Department of Irrigation and Drainage, Negeri Sembilan	3-star
Department of Irrigation and Drainage, Pahang	3-star
Department of Youth and Sports, Federal Territory Labuan	3-star
Department of Youth and Sports, Kelantan	3-star
Department of Youth and Sports, Perak	3-star
District and Land Office of Marang	3-star
Election Commission Malaysia	3-star
Federal Treasury Sabah	3-star
Federal Treasury Sarawak	3-star
Gemas Small District and Land Office	3-star
Hospital Universiti Sains Malaysia	3-star
Human Rights Commission of Malaysia (SUHAKAM)	3-star
Islamic Religious Council and Malay Customs Perak Darul Ridzuan	3-star
Istana Budaya	3-star
Jabatan Bekalan Air Negeri Terengganu	3-star
Jabatan Kebajikan Masyarakat Negeri Melaka	3-star
Jabatan Kerja Raya Negeri Melaka	3-star
Jasin District and Land Office	3-star
Jerantut Community College	3-star
Jerantut District and Land Office	3-star
Jerantut Hospital	3-star

Agency Name	Star Rating
Johor Biotechnology AND Biodiversity Corporation	3-star
Johor Education Foundation	3-star
Johor Office of State Treasury	3-star
Johor Port Authority	3-star
Johor Religious Department	3-star
Johor State Library	3-star
Johor State Religious Council	3-star
Kangar Municipal Council	3-star
Kanowit District Council	3-star
Kedah State Forestry Department	3-star
Kelantan Social Welfare Department	3-star
Kelantan State Health Department	3-star
Kelantan State Museum Corporation	3-star
Kemaman Hospital	3-star
Kerian Land and District Office	3-star
Kota Bharu Land and District Office	3-star
Kota Kinabalu Polytechnic	3-star
Kota Melaka Community College	3-star
Kota Tinggi Community College	3-star
Kuala Kangsar Community College	3-star
Kuala Pilah District and Land Office	3-star
Kulim Hospital	3-star
Land Public Transport Commision	3-star
Lembaga Kemajuan Penanam-penanam Padi Kedah	3-star
Lembaga Perumahan Melaka	3-star
Lembaga Sumber Air Negeri Kedah	3-star
Lembaga Zakat Selangor	3-star

Agency Name	Star Rating
Lubok Antu District Council	3-star
Lubok Antu District Office	3-star
Malaysia Automotive Institute (MAI)	3-star
Malaysia Youth Development Academy, Batu Gajah	3-star
Malaysian Industry Government Group for High Technology (MIGHT)	3-star
Malaysian Nuclear Agency	3-star
Malaysian Quarantine & Inspection Services	3-star
Maradong and Julau District Council	3-star
Maritim Enforcement Affairs Division	3-star
Marudi District Council	3-star
Matu-Daro District Council	3-star
Melaka Agriculture Department	3-star
Melaka Foundation	3-star
Melaka Land and District Office	3-star
Melaka State Forestry Department	3-star
Melaka State Mufti Department	3-star
Melaka State Veterinary Services Department	3-star
Melaka Tengah District and Land Office	3-star
Ministry of Local Government and Community Development	3-star
Ministry of Resource Planning and Environment	3-star
Muar Community College	3-star
Municipal Council of Kluang	3-star
National Youth Vocational Institute (IKBN) Kinarut	3-star
National Youth Vocational Institute (IKBN) Miri	3-star
National Youth Vocational Institute Alor Gajah	3-star
Negeri Sembilan Education Department	3-star
Negeri Sembilan Forestry Department	3-star

Agency Name	Star Rating
Negeri Sembilan Foundation	3-star
Negeri Sembilan State Health Department	3-star
Negeri Sembilan State Museum	3-star
Negeri Sembilan Syariah Judiciary Department	3-star
Negeri Sembilan Town and Rural Planning Department	3-star
Pagoh Community College	3-star
Pahang Education Department	3-star
Pahang Syariah Judiciary Department	3-star
Pahang Veterinary Services Department	3-star
Pejabat Daerah Tanah Kampung Gajah	3-star
Pejabat DYMM Paduka Seri Sultan Perak Darul Ridzuan	3-star
Pejabat Kesihatan Pergigian Jeli, Kelantan	3-star
Pejabat Majlis Mesyuarat Kerajaan Negeri Kedah	3-star
Pejabat T.Y.T Yang Dipertua Negeri Melaka	3-star
Pekan District and Land Office	3-star
Penang Town and Rural Planning Department	3-star
Perak Foundation	3-star
Perak Islamic Religious Affairs Department	3-star
Perak State Agriculture Development Corporation	3-star
Perak State Library	3-star
Perak Water Board	3-star
Perbadanan Muzium Negeri Melaka	3-star
Perbadanan Nasional Berhad (PNS)	3-star
Perlis Agriculture Department	3-star
Perlis State Library	3-star
Politeknik Hulu Terengganu	3-star
Port Dickson Polytechnic	3-star

Agency Name	Star Rating
Public Works Division (Johor)	3-star
Putrajaya Education Department	3-star
Railway Asset Corporation	3-star
Raub District and Land Office	3-star
Rembau Community College	3-star
Rompin District and Land Office	3-star
Royal College of Medicine Perak (UNIKL RCMP)	3-star
RTC Gopeng Community College	3-star
Samarahan District Council	3-star
Saratok District Council	3-star
Sarawak Economic Development Corporation (SEDC)	3-star
Sarawak Education Department	3-star
Sarawak Foundation	3-star
Sarawak General Hospital	3-star
Sarawak Housing Development Corporation	3-star
Sarawak Land Consolidation and Rehabilitation Board	3-star
Sarawak Syariah Judiciary Department	3-star
Sarawak Women's Bureau	3-star
Sarikei District Council	3-star
Sarikei Hospital	3-star
Selangor Education Department	3-star
Selangor Treasury	3-star
Selangor Veterinary Services Department	3-star
Serian District Office	3-star
Setiu Hospital	3-star
Sewerage Services Department	3-star
Simunjan District Council	3-star

Agency Name	Star Rating
Slim River Land and District Office	3-star
Social Welfare Department of Sarawak	3-star
State Computer Service Department	3-star
State Farmers' Organisation Sarawak	3-star
Subis District Council	3-star
Sultan Abdul Halim Hospital	3-star
Sultan Abdul Halim Mu'adzam Syah Polytechnic (POLIMAS)	3-star
Sultan Azlan Shah Islamic University College	3-star
Sultan Idris Shah Sabak Bernam Polytechnic	3-star
Sultanah Bahiyah Hospital	3-star
Sultanah Nora Ismail Hospital	3-star
Sungai Siput District and Land Office	3-star
Taiping Community College	3-star
Taiping Hospital	3-star
Taiping Land and District Office	3-star
Tampin District and Land Office	3-star
Tampin Hospital	3-star
Tanah Selama District and Land Office	3-star
Tanjong Karang Community College	3-star
Tapah Community College	3-star
Tasek Gelugor Community College	3-star
Teluk Intan Community College	3-star
Temerloh District and Land Office	3-star
Terengganu Family Development Foundation	3-star
Terengganu Foundation	3-star
Terengganu Public Works Department	3-star
Terengganu Social Welfare Department	3-star

Agency Name	Star Rating
Terengganu State Forestry Department	3-star
Terengganu State Islamic Affairs and Malay Customs	3-star
Terengganu State Management Information Unit	3-star
Terengganu State Service Commission	3-star
Terengganu Syariah Judiciary Department	3-star
Terengganu Veterinary Services Department	3-star
The People's Volunteer Corps (RELA)	3-star
Tioman Development Authority	3-star
Tuaran Hospital	3-star
Tumpat Hospital	3-star
Unit Peneraju Agenda Bumiputera (TERAJU)	3-star
Wilayah Persekutuan Islamic Religious Council (MAP)	3-star
Institut Darul Ridzuan	2-star
Ipoh Public Health Laboratory	2-star
Islamic Religious Affairs Department of Perlis	2-star
Islamic Religious Department of Malacca	2-star
Kedah Islamic Affairs Department	2-star
Majlis Agama Islam Melaka	2-star
Office of the Keeper of the Rulers' Seal	2-star
Penang Education Department	2-star
Perak Investment Management Centre	2-star
Perlis Social Welfare Department	2-star
Perlis State Forestry Department	2-star
Perlis State Islamic Foundation	2-star
Sarawak Museum Department	2-star
Selangor Public Services Commission	2-star
Tenom District Council, Sabah	2-star

Agency Name	Star Rating
Terengganu Islamic Foundation	2-star
Limbang District Council	1-star
Town and Country Planning Department of Perlis	1-star